# CATAWBA COUNTY CenerGov NEWS



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## **EnerGov UPDATE**

It has been a little over a year now since we went live on EnerGov after several years of using Tidemark for our



permitting software. While the first few days were a little hectic and maybe a little confusing for some, the transition has been very

successful. Thank you all for your time, patience and support. During the first quarter of 2011, the new version, EnerGov Enterprise, will be available and we will begin the migration to this new version. It is a major upgrade but should only cause minor inconveniences during the short transition period. This product is web based and has many additional wanted and needed features.

# **Districts**

We are currently in the process of adding other districts in the county to the EnerGov system. They will primarily be using the Planning & Zoning module. This will help Catawba County as a whole to present itself a little more uniformly to contractors and owners, both internal and external.

#### **EReview**

EReview implementation will begin once the new version has been implemented in 2011. There are several changes that would require retraining of several people if it were implemented with the current version of EnerGov. This will be a significant change that many are looking forward to. Especially those who have to haul, lift and truck the many sets of plan around that we receive now.

#### **EnerGoy & Web**

Currently we have both the EnerGov Citizens Access Portal and various reports that have been developed in-house for public access to Permit Center data. We are open to suggestions and requests that will make the sites better.

## **SmartPhones**

The introduction of smartphones and devices like the Ipad and tablets using android technology are now becoming affordable and practical. But, given that, it is of no real benefit unless you can do something meaningful with it. So, we are



wanting to
develop
more
internet
reports
and sites
that are
tailored for
use on
these type

devices. We have already begun by creating a Blackberry friendly version of the Inspection Assignment Tracking report (for Blackberry versions before the Blackberry Storm) at

http://www.catawbacountync.gov/depts/ u&e/pc mobile iat.asp

. We have also modified the full Inspection Assignment Tracking report to not use a pdf so that it loads quicker and you do not have to open the file once downloaded to you device.

We are also working with our GIS department to develop and have available a smartphone friendly GIS map. Again, we are open to suggestions and feedback for how it operates, its usability and further enhancements we can make to allow you better, faster and more

efficient access to the information you need.

## What is that?

Along with the use with smartphones and other related devices, QR Codes are becoming quite popular and useful. Called "Quick Response Codes", they



store a considerable amount of information.
The code shown here is an example of a QRCode that is a web

address to a specific web site. This one happens to be interpreted by a smartphone or device as the address to the mobile version of the Inspection Assignment Tracking report. Using a free app to read and interpret the code, the address for this site is loaded into your browser and allows you to go to that web site.

You will begin seeing these codes on several documents and cards produced by the Permit Center.

Some examples of where you will see the code and what it can be used for are listed below

- Permit Hardcard & Permit Address to generate the Permit Detail report showing relative permit information including inspections for that permit.
- Permit Hardcard & Permit Address to generate a GIS map of the parcel that the permit is related to.

There are many uses for this outside of supplying web site information. But, this is a start and again, open to ideas and suggestions for this as well.